



11529 Sun Belt Ct. • Baton Rouge, Louisiana 70809-4115 USA  
Toll-Free: 800.223.8050 • International Phone: 001.225.298.0300  
Fax: 225.297.2440 • E-mail: customerservicemgr@vartechsystems.com

# VarTech Systems

## Customer Satisfaction Report

Please fax form to 225-297-2440 or complete online at <http://www.vartechsystems.com/contacts/customerfeedback.asp>

As customers of VarTech, your feedback is invaluable to helping achieve our customer satisfaction goals. Sharing your experiences with our products and services may also help others considering VarTech solutions. Please take a moment to complete all or part of the following customer feedback questionnaire. Any comments or suggestions you have will be greatly appreciated.

If you have any customer satisfaction issues you would like to discuss directly, please contact **Keith Henderson, Customer Service Manager**, at (225) 298-0300 ext.202 or send him an email at [customerservicemgr@vartechsystems.com](mailto:customerservicemgr@vartechsystems.com)

Name: \_\_\_\_\_

E-mail Address: \_\_\_\_\_

Company: \_\_\_\_\_

Position: \_\_\_\_\_

1. With what type of applications or solutions are you using VarTech products?

2. How well did the products meet your expectations within your application?

3. What is your opinion about the quality of VarTech's products and services?

4. Please share any other comments or suggestions concerning your VarTech experience

### VarTech Report Card

Circle the most appropriate rating

1. The VarTech staff's level of politeness, helpfulness and friendliness was:

5 - Excellent    4 - Very Good    3 - Good  
2 - Below Average    1 - Poor

2. The quality level of your VarTech product is:

5 - Excellent    4 - Very Good    3 - Good  
2 - Below Average    1 - Poor

3. The product knowledge level of your sales representative was:

5 - Excellent    4 - Very Good    3 - Good  
2 - Below Average    1 - Poor

4. How well did VarTech meet the scheduled delivery dates:

5 - Excellent    4 - Very Good    3 - Good  
2 - Below Average    1 - Poor

5. What is your overall satisfaction level with VarTech:

5 - Excellent    4 - Very Good    3 - Good  
2 - Below Average    1 - Poor



Check here if VarTech may use your name, company and all or part of your comments in promotional materials such as customer comments and testimonials. We will not publish any contact information such as email or phone number. Your comments will be very helpful to VarTech's customer satisfaction initiatives as well as helping others to make decisions about purchasing VarTech products.



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**SYSTEMS INC.**

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