

Solutions for Demanding Applications



VARTECH
SYSTEMS INC.

Industrial CRT and Flat Panel Displays



VT170 High Bright Ultra Series

VT170CHBU · VT170PHBU · VT170RHBU
VT170PSSHBU · VT170WHBU · VT170YHBU

User's Guide

Read these instructions completely before attempting to operate your new Color Display.

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1.1 VT170 Ultra High Bright Series

The VT170 CrystalVue Ultra High Bright (UHB) series of LCD displays supplies a superior display consisting of a native resolution of SXGA (1280x1024) and 1200 nits of brightness.

The VT170 CrystalVue Ultra High Bright series is capable of displaying video resolutions of VGA (640x480), SVGA (800x600), XGA (1024x768), and SXGA (1280x1024) .

1.2 Product Safety Precautions

- ⇒ Ensure that sufficient space is available around the display to provide the circulation necessary for cooling.
- ⇒ Ensure that the ambient air temperature will not exceed the specified maximum temperature.
- ⇒ Do not attempt to service this display yourself. The rear chassis has a seal so that non-qualified personal will not expose themselves to dangerous voltages or other risks.
- ⇒ To protect from electrical shock, unplug the display power supply from the wall before moving.
- ⇒ Do not expose the display to direct sunlight or heat.
- ⇒ Do not use this display near water
- ⇒ Do not place any heavy objects on the power cords. Damage may cause electrical shock.
- ⇒ Unplug the power supply from the wall or unit if one of the following conditions exists.
 - ⇒ Power cord or plug is damaged or frayed
 - ⇒ Liquid is spilled into the display or the display is exposed to rain or water.
 - ⇒ The display does not operate normally when the operating instructions are followed.
 - ⇒ The display has been dropped or the enclosure has been damaged.
 - ⇒ The display exhibits a distinct change in performance, indicating a need for service.

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2.1 VT170xHBU Series Display Features

- ⇒ Capable of displaying unlimited colors in a continuous spectrum. The high contrast LCD enhances the image with no geometric distortion.
- ⇒ The VT170 CrystalVue Ultra High Bright Series directly accepts an analog 5 wire RGB with separate H/V sync or 4 wire RGB with separate combined sync or 3 wire SOG.
- ⇒ The VT170 CrystalVue Ultra High Bright Series is auto synchronous adjusting the display to the appropriate input between VGA, SVGA, XGA, and SXGA.
- ⇒ The VT170 CrystalVue Ultra High Bright Series is available in Panel Mount, Rack Mount, or Wall Mount industrial packages.
- ⇒ The VT170 CrystalVue Ultra High Bright Series is supplied with a Anti-Reflective Screen unless equipped with an optional Touch System.
- ⇒ The VT170 CrystalVue Ultra High Bright Series has an integrated 115/220VAC supply as standard on all models.

2.2 Unpacking and setting up your display

Your LCD monitor package will consist of the components listed below. Open shipping container and lay all components on a flat clean surface.

2.3 What is included with your display

- ⇒ VT170RHBU, VT170PHBU, VT170PSSHBU, VT170CHBU, VT170WHBU or VT170YHBU LCD Monitor
- ⇒ 5 ft Video Cable
- ⇒ 10-32 Mounting Hardware. (For use with Panel Mount only)
- ⇒ 6 ft RS232 Touch Interface Cable (Optional when touch is installed)
- ⇒ CD ROM with Touch Screen Drivers (Optional when touch is installed)
- ⇒ Users Guide (Printed or on CD)

2.4 Connecting the Display

1. Connect all cables to the computer first. This would include the VGA cable and the optional RS 232 serial touch screen connection.
2. After connecting the cables between the LCD monitor and the computer, plug the power cord into the 115/220VAC power outlet.
3. Once the 115/220VAC connection is made, the display is active.
4. If your computer was off, turn on your computer.
5. Your display should now operate as a normal computer display showing your windows or whatever video is being sent to the flat panel.

Note: If for any reason the display goes blank and gives an “out of Range” or “No Input Signal”, your computer or video source is putting out a signal that is out of range of the LCD’s video board. If this happens, reboot the computer or video source and make sure you are inputting the correct signal. If the display doesn’t work properly, it may be because:

- (a) The resolution is too high or low for the LCD.
- (b) The refresh rate is set too high. Refresh on an LCD is different than a CRT. Set the refresh to 60Hz. CRT’s need a high refresh rate to avoid flicker. The refresh rate has no impact on LCD’s.
- (c) The power source is incorrect.
- (d) The unit is malfunctioning. If you believe this to be true, disconnect the video cable from the rear of the LCD and connect to a known good computer CRT display. If the computer display is working satisfactorily and the video is within the appropriate range, then contact Vartech Customer service for a RMA number at 800-223-8050.

2.5 Signal Connections

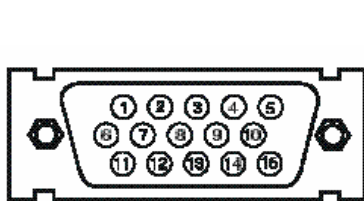
To avoid irregular operation and /or damage to the display, please insure correct video is being supplied as shown on the following page.

2.5 Signal Connections Cont.

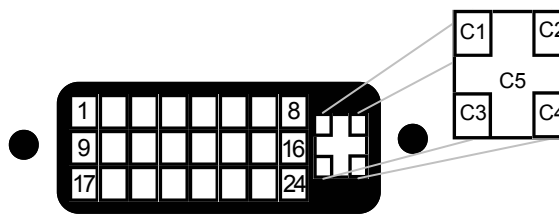
You can use an HD-15 connector cable or a BNC adapter cable to connect the flat panel monitor to the host computer. The HD-15 video cable (supplied in the kit) you use with this monitor is equipped with a conventional HD-15 connector at each end.

Note: The following figure is the view looking into the pin end of the male connector or solder term end of the female connector.

HD15 Connector					
The following table provides the pin numbers and corresponding pin assignments for the HD-15 video connector.					
Pin	Signal	Pin	Signal	Pin	Signal
1	Red Video	6	Red Video Ground	11	Not Used
2	Green Video	7	Green Video Ground	12	Bi-Directional Data
3	Blue Video	8	Blue Video Ground	13	Horizontal Sync
4	Not Used	9	No Connection	14	Vertical Sync
5	Return	10	Sync Ground	15	Data Clock (SCL)



HD15 Connector



DVI-I Connector
(Digital / Analog)

DVI-I	
Pin	Signal
C1	Analog Red
C2	Analog Green
C3	Analog Blue
C4	Analog H. Sync
C5	Analog Ground

DVI-I					
Pin	Signal	Pin	Signal	Pin	Signal
1	T.M.D.S. Data2-	9	T.M.D.S. Data1-	17	T.M.D.S. Data0-
2	T.M.D.S. Data2+	10	T.M.D.S. Data1+	18	T.M.D.S. Data0+
3	T.M.D.S. Data2/4 Shield	11	T.M.D.S. Data1/3 Shield	19	T.M.D.S. Data0/5 Shield
4	T.M.D.S. Data4-	12	T.M.D.S. Data3-	20	T.M.D.S. Data5-
5	T.M.D.S. Data4+	13	T.M.D.S. Data3+	21	T.M.D.S. Data5+
6	DDC Clock	14	+5V Power	22	T.M.D.S. Clock Shield
7	DDC Data	15	Ground (return for +5V, H. Sync and V. Sync)	23	T.M.D.S. Clock+
8	Analog Vertical Sync	16	Hot Plug Detect	24	T.M.D.S. Clock-

Composite Video Input Connector: CVBS 1.0V p-p

S-Video: S-VHS

LUMA Signal Input 0.7V p-p

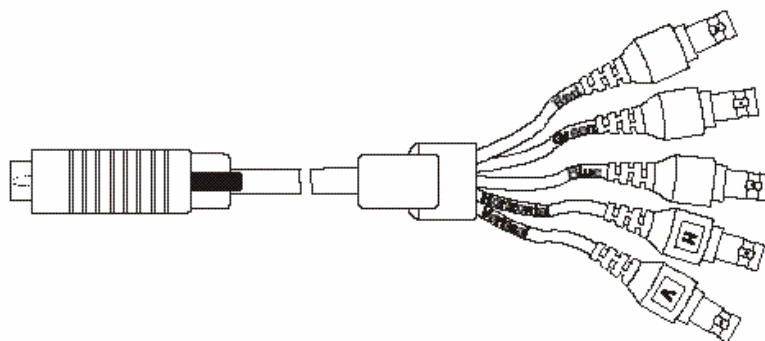
CHROMA Signal Input 0.7V p-p

2.5 Signal Connections Cont.

Optional BNC Adaptor Cable

A 5BNC-to-HD15 adapter cable is available. The functions of the cables are described below.

- ⇒ **R, B, and G:** Red, Green, and Blue input connectors to establish color. These are used for RS-343 analog signals.
- ⇒ **HS/CS:** Separate horizontal/composite sync signal from the video source.
- ⇒ **VS:** Separate vertical sync signal from the video source.



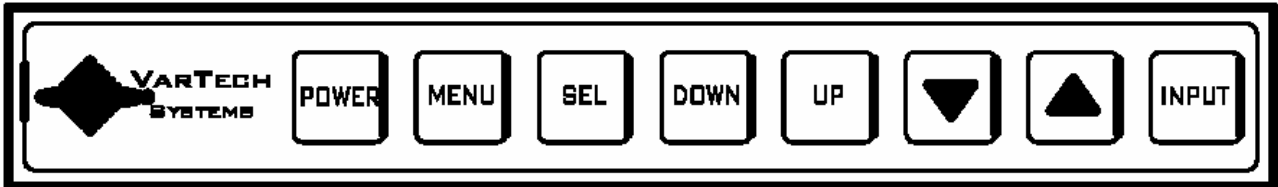
BNC Adapter Cable

This table describes the signal types you can use with the connectors:

BNC Signal Types						
BNC Signal Type	Description	R	G	B	HS/ CS	VS
Sync-on-Green	Use the three video connectors. Horizontal and vertical syncs are supplied on the green video line.	X	X	X		
Composite Sync	Use the three video connectors plus the horizontal sync/ composite sync input	X	X	X	X	
Separate Horizontal and Vertical Sync.	Use the three video connectors plus the horizontal sync/ composite sync and vertical sync input.	X	X	X	X	X

3.1 Adjusting the display

The VT170 CrystalVue Ultra High Bright Series display has an embedded microprocessor in the converter card. Once you have the unit displaying the resolution you desire for your application do the following:



3.2 Definition of OSD (on screen display) Adjustments

On Screen Display	
Major Category	Adjustment Category
POWER	Turns the systems ON/OFF
MENU	Activates the OSD menu or goes to the previous menu
SEL	<ul style="list-style-type: none"> When the OSD menu is off, press more than 3 seconds Performs "auto-adjustment" function When the OSD menu is on Selects the highlighted icon that the user wants.
DOWN	<ul style="list-style-type: none"> Moves the highlight icon up to the function that the user wants
UP	<ul style="list-style-type: none"> Moves the highlight icon down to the function that the user want
▼	<ul style="list-style-type: none"> Decreases the adjustment of the selected function
▲	<ul style="list-style-type: none"> Increases the adjustment of the selected function
INPUT	<ul style="list-style-type: none"> Selects the Input Signal among analog RGB, Digital DVI, CVBS and S-VHS

Accessing the Menu System

1. With the OSD off, push the **MENU** button to activate the main OSD menu.
2. Use the **UP** or **DOWN** buttons to move from one function to another. As you move from one icon to another, the function name changes to reflect the function or group of functions represented by that icon. Please refer to the following clause on the next page to view a complete list of all the functions available for the driver board.
3. Pres the **SEL** button once to activate the highlighted function, use the **UP** or **DOWN** buttons to select the function.
4. After selecting a function, use the **▼** or **▲** buttons to make optimum adjustments. The setting bar moves and the numeric value indicator changes to reflect your adjustments.
Note: The numeric value indicator is provided as a point of reference only and has nothing to do with a real measurement.
5. Press the **MENU** button once to return to the main menu to select another function or press twice to exit from the OSD.

3.3 Adjustment

Adjustment (PC)

OSD Agent

Description

Adjustment is used to fine tune and get the best image by removing noises that creates unstable images with jitters and Shimmers.

Brightness	Adjusts the brightness of video
Contrast	Adjusts the contrast of video.
Clock	Removes the noises. When frequency value is wrong, the image has horizontal lines especially in 1 dot on and off.
Phase	Removes the noises. When phase value is wrong, the image has vertical lines especially in 1 dot on and off.
Auto Adjust	“Auto adjustment” allows the monitor to self-adjust to the incoming video signal. The values of phase, frequency and position are adjusted automatically.

Adjustment (DVI)

OSD Agent

Description

This function is active if you select a digital DVI source.

Brightness	Adjusts the contrast of image.
Contrast	Adjusts the brightness of image.

Adjustment (Video)

OSD Agent

Description

This function is active if you select an input source other than PC. (DVD, VCR)

Brightness	Adjusts the brightness of video
Contrast	Adjusts the contrast of video
Color	Changes the richness of color
Tint	Changes the tone of color
Sharpness	Adjusts the sharpness of video image

3.3 Adjustment Cont.

Color

OSD Agent		Description
The color can be changes from redish to bluish white.	6500° K	Redish white
	9300° K	Bluish White
	User	User Customizable

Setup

OSD Agent		Description
Setup is used to adjust OSD menu information and image.	Image	<ul style="list-style-type: none"> • H Position: Adjusts the horizontal position of the image. • V Position: Adjusts the vertical position of the image. • GAMMA: Bypass • Information: Displays current display mode.
	OSD	<ul style="list-style-type: none"> • Language: English, Germany, French, Italian, Spanish • Color: Change the opaqueness of the OSD background. • Position: Move the OSD Window • Duration: Indicates time until the OSD Menu will disappear after adjusting the menu. • OSD Lock: Avoids OSD control except HOT key.
	Mode Recall	Changes the image information to factory outgoing status.
	Backlight	Changes the brightness of image by controlling the backlight of panel.
	Auto Sleep	Goes to soft power off after 10 minutes when input cable is disconnected.

Audio

OSD Agent		Description
This function is automatically activated by connecting the external audio board.	Volume	Controls the volume of sound
	Bass	Controls the low frequency band of sound
	Treble	Controls the high frequency band of sound
	Mute	Controls the sound on/off

4**Applicable Video Timing**

The following table lists the better display quality modes that these LCD monitors provide. If the other video modes are input, the monitor will stop working or display unsatisfactory picture quality.

VESA MODES			
		Horizontal	Vertical
Mode	Resolution	Nominal Frequency KHz	Nominal Frequency KHz
VGA	640 x 480	31.5	60.0
		37.5	75.0
		37.8	72.8
SVGA	800 X 600	31.5	70.1
		35.2	56.3
		37.9	60.3
		46.9	75.0
XGA	1024 x 768	48.1	72.0
		48.4	60.0
		56.5	70.1
SXGA	1280 x 1024	60.0	75.0
		63.98	60.02
MS-DOS MODES			
DOS	640 x 350	31.5	70.1
MAC MODES			
VGA	640 x 480	35.0	66.7
SVGA	832 x 624	49.7	74.6

5

5.1 Introduction

Touch screens are a common means to interface operator inputs to a system. The universal standard of Windows GUI (Graphical User Interface) has significantly increased the use of touch screens.

There are four main touch technologies. The technologies are resistive, surface acoustic wave (SAW), capacitive, and infrared (IR). Each touch technology has advantages and disadvantages based on different user applications.

5.2 Installation

All Vartech Systems displays configured with a touch screen are supplied with a CDROM which includes user manuals, application software, and drivers for various operating systems. Insert the supplied CDROM into a CDROM drive and follow the installation instructions that will appear on the screen.

Limited technical support is available by contacting Vartech Systems customer support at 800-223-8050.

Troubleshooting	
Trouble	Troubleshooting Tip
No Picture	<ul style="list-style-type: none"> ⇒ The signal cable should be properly connected to the display card and computer. ⇒ Try disconnecting the video cable from the display and connecting to a CRT display if available to confirm the presence of proper video. ⇒ Make sure power is connected to the proper DC or AC source. ⇒ Make sure the resolution mode is supported by the display and check settings of the display card. ⇒ Confirm that the video cable is not defective.
Image Persistence	Image persistence occurs when a ghost of an image remains on the screen after the monitor has been turned off. Unlike a CRT monitor, an LCD monitor's image persistence is not permanent. To erase an image ghost, turn the monitor off for as long as the image was displayed. If the image was on for one hour and the ghost of the image remains, the display should be turned off for one hour to erase the image. To avoid this problem, use a screen saver.
Picture Quality & Image Stability	<ul style="list-style-type: none"> ⇒ Check for proper video cable for proper grounding and shielding. ⇒ Check the signal source for proper signal. ⇒ Check for proper adjustment of the Phase and Frequency controls. ⇒ Check for proper recommended signal timing.
Green LED not lit	Check for proper power and power connections
Green LED blinking	This indicates absence of video or proper video for this display
Display image is not properly sized	<ul style="list-style-type: none"> ⇒ Adjust the Vertical and Horizontal size controls via the OSD. (Reference setup adjustments) ⇒ Ensure that a supported mode is selected on the display card or system being used. Consult the display card or system manual for proper video.
No S-Video or NTSC operation	<ul style="list-style-type: none"> ⇒ Check for proper connections. ⇒ Check the setup instructions for proper input selection.
If these tips do not solve your problem, contact Vartech Systems Customer Service support.	

Troubleshooting Cont.

Trouble	Troubleshooting Tip
Screen is blank.	Screen saver activated. Video Cable problem. Check for proper installation Change video cable . Faulty video display. Needs Service.
Image is dim, even with brightness and contrast controls set full UP	Video cable problem. Check for proper installation of cables Faulty video source. Faulty display.
Image not centered	Reset the horizontal and vertical positioning using the on-screen menu. Check to see if video source is operating within the monitor's range
Image will not adjust	Video timing outside of range. Use the on-screen menu to adjust the Clock Setting. Make sure timing is within VESA standard.
Image is not stable.	Monitor has incorrect or bad sync signals. Check for proper video cable installation. Replace suspected faulty cable. Check to ensure that video source is operating within the display's range.
Vertical shaded bars on Screen image	Horizontal size not properly adjusted. Adjust horizontal size settings
Colors are missing	Faulty video cable. Missing from video source. Connect video source to another display
Screen jitter or noisy display	Monitor clock phase not properly adjusted
Slight distortion in text or Graphics.	Not working in native resolution.
Display is present but "bars" Appear or roll across screen	Ground loop problem between computer and display Interference from adjacent equipment
The background looks Acceptable but text and Icons seem to be missing rows of pixels	Video running interlace mode.

7

CLEANING AND MAINTANENCE

Cleaning

Occasionally clean the display panel and cabinet with a soft cloth dampened (not soaked) with a mild (non-abrasive) glass cleaner. Keep turning a fresh side of the cloth toward the screen surface to avoid scratching it with accumulated grit.

Note:

The solvent should be applied only to the cloth, and not directly on the monitor screen.

Do not use paper products as they may scratch the surface. To minimize the risk of abrasion, allow the screen to stand dry.

Special care should be taken when cleaning a touch screen or polycarbonate shield that is installed over the screen. Abrasive and certain chemical cleaners can easily damage the surface.

Never use alcoholic or ammoniac cleaners to clean the polycarbonate shield or a touch screen.

Note:

For best results cleaning a monitor with the optional antireflective tempered glass display shield, a solution of denatured alcohol is recommended to thoroughly clean the display.

Replacing a Line Cord

To avoid shock and fire hazards, the monitor's power cord should be replaced if the insulation becomes broken or if it develops a loose internal connection.

Other Maintenance

Qualified service personnel should perform all maintenance, except for the power cord replacement described above.

8

SPECIFICATIONS

ENGINEERING SPECIFICATIONS	
Panel Size	17.0"
Type	TFT Active matrix w/ Anti-Glare coating
Resolution Capabilities	VGA to SXGA
Pixel Pitch	0.264mm
Active Display Area	13.304" (w) x 10.643" (h) 337.920mm (w) x 270.336mm (h)
Pixel Format	640 x 480, 800 x 600, 1024 x 768, 1280 x 1024
Viewing Angle (Left/Right)	80/80°
Viewing Angle (Up/Down)	80/80°
Contrast Ratio	500:1
Brightness	1200 nits
Response Time	T _R = 4ms typical T _F = 12ms typical
Back Lights	30,000 Hrs. Half Life
Input Connector	HD15(F), DVI-D, RCA (NTSC/PAL), 5 Pin Mini Din S-Video
Colors Supported	262K (RGB 6-bit data)
Video Input	0.7Vp-p / 75 ohm, Digital
Sync	Separate H&V, Combined, SOG (Sync On Green), Digital
Input Voltage	AC 100-240V 50/60Hz 1.0A
Power consumption	Normal: 60Watts @115VAC Sleep Mode: 10Watts
Operating Temperature	0 to 50°C
Storage Temperature	-20 to 60°C
Operating Humidity	8 to 95%NC
Storage Humidity	8 to 95%NC
Operating Altitude	Up to 10,000 ft
Storage Altitude	Up to 30,000 ft
*Outdoor Brightness Equivalent (Varies depending upon sunlight brightness)	

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